



## NEORIde FIGIRE OFFICIAL SPONSOR masabi



9am-

12pm

## **NEORide Annual Meeting** and EZfare Summit



Columbus Convention Center

### **NEORide Execs**

**⊚** A110/A111

## **Fare Collection Industry Day**

Moderator: Amy Seidler

#### 10:00 a.m. -12:00 p.m. **NEORide Board Meeting**

- Election of Officers
- 2023 Strategic Goals, Dues and Budget
- NEORide Executive Board Volunteers
- Reports on all Current Initiatives

### 9:00 a.m. -10:00 a.m.

### EZfare 101

- What is EZfare?
- Review of Transit app
- Review of the Validation Suite 10:15 a.m. -11:00 a.m.

#### Masabi Justride Demo

 Justride Platform Functionality (app & backend) 11:15 a.m.-12:00 p.m.

1on1 Consultations

## **ALL PARTICIPANTS**

**OUNION STATION C** 

1:30pm-

3:15pm

10am-

**12pm** 

### **Lunch/ Opening Session for EZfare Summit**

Welcome from NEORide/ Masabi/ Transit

The Future of Fare Payments - Lee Biernbaum (Masabi)

Case Studies "Going Completely Cash Free" - Brandon Policicchio (Dayton RTA)

#### **NEORide Execs**

**OUNION** 

#### STATION C **IMI FTA**

## **Roundtable**

Review of IMI Grant, Implementation of EZfare, and **Next Steps** 

(Q) Moderator: Katherine Conrad

### IT/Customer Service

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#### **EZfare Community Partnerships**

- Utilizing Hub and Vendor Portal for Social Service, University and Business Partners featuring Lucas Boehm (TARTA) and Amy Rasmussen (SORTA)
- Retail Sales
- (A) Moderator: Amy Seidler

### Marketing A111

#### Transit Royale: The **Customer Experience** Riders Deserve

- Case Studies
- Rate My Ride: Thousands of Real-Time Insights shared by Ohio Riders
- Analytics Dashboard Gina Douthat (TANK), Dave Etienne (SORTA)
- (A) Moderator: Sophie Le Blanc

## **Fare Collection Industry Day**

#### **© A112**

Panel: Going for Phased or Full-on Deployment

Mike Lively (GCRTA), Brandon Policicchio (Dayton RTA), and Jason Yanni (COTA)

Moderator: Lenora Brooks

## 2:30PM-3:15PM

#### EZFARE FIELD TRIP DEMO

Try firsthand purchasing a ticket, loading stored value, planning your trip and validating your fare MEET AT UNION STATION C

# 3:30pm-4:30pm

#### ⊘ A110

#### **EZfare Customer Service in Practice**

- One-on-One Training on Hub, Vendor and Partner
- •Q&A on Support Tickets
- Transit App Support Overview

#### Moderator: Amy Seidler

#### **⊘**A111

#### **Overview EZfare Marketing Materials**

- Marketing Transit App with F7fare
- How to market ABT/ fare capping
- Showcase marketing of EZfare agencies with Julia Schick (Laketran) and Kristie Cox (GCRTA)
- (A) Moderator: Katherine Conrad

#### **⊘ A112**

#### **Account-Based Ticketing Deployment and** regionalization

- How to Set-Up a Regional Solution?
- What's New with ABT?
- What are the Benefits?
- What to watch out for cEMV as part of ABT
- Fare Capping
- (A) Moderator: Jeff Nullmeyer

## THANK YOU TO OUR SPONSORS!





Masabi is bringing Fare Payments-as-a-Service to public transit agencies and authorities of all sizes around the globe. This enables the delivery of the latest fare payment innovations quickly, using a platform that is constantly updating and adding new features. Not only does this improve the journey experience for passengers, but it also helps agencies keep up with the pace of technological change while reducing the total cost of fare collection. Justride, named Ticketing Technology of the Year 2019 and 2020, is used by more than 150 public transit agencies and operators of all sizes across 9 countries.



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Transit solves the urban commute in more than 300 cities worldwide. Users can easily navigate public transit with accurate real-time predictions, simple trip planning, step-by-step navigation and quick, easy payments. The app also integrates additional transport modes – bikeshare, scooters, carshare and ridehail – so users can mix-and-match their options with public transit to determine the best way to get from A to B.





IBI Group partners with public and private sector clients globally in implementing technology-driven solutions that deliver efficient, and resilient places to live, heal, work, and play in.



Via is proud to partner with NEORide and provide all participating agencies with demand-response software that can power both on-demand and paratransit service operations. This partnership adds to Via's existing 600+ global partners who are using Via's Transit-Tech platform to plan, operate and optimize transportation networks in diverse environments.



CALSTART, founded in 1992, is a globally recognized organization with more than 30 years of experience supporting the clean transportation industry. Throughout our history we have worked with the Department of Transportation (DOT) and Federal Transit Administration (FTA) on advanced transit technologies, innovative transit vehicles, and infrastructure solutions.



Trapeze Group works with public transit agencies and their communities to develop and deliver smarter, more effective public transit solutions. For more than 25 years we have been "here for the journey", evolving with our public transport customers around the world helping them to move people from point A to Z and everywhere in between.

## DON'T FORGET TO JOIN US AT THE AFTER PARTY!